

TRAINING MANUAL

**Prepared By:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Prepared For:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Date:** \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**INTRODUCTION**

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**ROUTINE TASKS**

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**INDIVIDUAL RESPONSIBILITIES**

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**PERSONAL APPEARANCES**

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**DRESS/UNIFORM REQUIREMENTS**

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**CUSTOMER CARE**

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**CASH PAYMENTS**

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