Developing a Problem Statement:

Integrating IST Measures and Crafting an AIM Statement

Joan Johnston, RN, DNP(c)

[Joan.Johnston@umassmed.edu](mailto:Joan.Johnston@umassmed.edu)

508-808-0596

Problem Statement Template

Gap:

What is affected\*

Occurring Where\*

Current

Ideal

When/Who

Frequency

Consequences

\* Must have



Problem Statement Example

Gap: Sentenced inmates are not being screened for SUD in our facility.

* sentenced inmates

What is affected\*

Occurring Where\* • our facility

* screened during medical appointments only

Current

* all sentenced inmates screened at arrival & every 6 months

Ideal

When/Who

Frequency

Consequences: Opportunities to provide EB care for SUD not being identified & provided.

“SMART” Goal Template

Goal:

Specific

Measurable

Achievable

Relevant

Time Bound

Identify barriers

Plan to address barriers

“SMART” Goal Example

Goal: By the end of the next month, 40% of sentenced inmates will be screened for SUD using a validated instrument within 24 hours of their arrival at our facility.

•

Newly arrived sentenced inmates

Specific

•

40%

Measurable

•

End of the next month

Achievable

•

Screened for SUD using validated instrument

Relevant

•

Within 24 hours of their arrival

Time Bound

No screening instrument, no related workflow, data storage

Select instrument, develop workflow, train staff

Stakeholder Analysis Tool

Based on GE Healthcare Performance Solutions PI Development Program

**Name/Dept.**

**Buy In**

**Concerns**

**Benefits**

**Response Strategy**