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|  | **E H R** | | | | |  | |
|  | TRAINING PLAN | | | | |  | |
|  |  |  |  |  |  |  |
|  |  |  |  |  |  |  |
|  | **01** | **Health information and patient data** |  | **02** | **Lab results management and efficient testing** |  |
|  |  | Rapid access to patient data like medical history, diagnoses, allergies, medications, and test results. Customize settings. |  |  | Simplify results management, address abnormal results, reduce redundant tests, and improve patient care. |  |
|  |  | **Duration:** 6h |  |  | **Duration:** 8h |  |
|  |  | **Mentor:** Jake Flowers |  |  | **Mentor:** Bill Howard |  |
|  |  |  |  |  |  |  |
|  | **03** | **Order entry and order management** |  | **04** | **Clinical decision support (reminders & alerts)** |  |
|  |  | Ordering lab tests, prescription of drugs, radiology, and consults. Flag suspected duplicate orders. |  |  | Flags for potentially inappropriate medication doses or frequencies. Alerts about potential drug interactions. |  |
|  |  | **Duration:** 8h |  |  | **Duration:** 8h |  |
|  |  | **Mentor:** Jake Flowers |  |  | **Mentor:** Phil Popyrin |  |
|  |  |  |  |  |  |  |
|  | **05** | **Electronic communication and connectivity** |  | **06** | **Patient support with treatment plans** |  |
|  |  | Share data with other providers, improving care coordination. Share data with patients. |  |  | How to provide appropriate and timely patient education. Track patient progress between office visits. |  |
|  |  | **Duration:** 3h |  |  | **Duration:** 6h |  |
|  |  | **Mentor:** Donna Lindon |  |  | **Mentor:** Mike Rogers |  |
|  |  |  |  |  |  |  |
|  | **07** | **Administrative processes with scheduling** |  | **08** | **Reporting and population health management** |  |
|  |  | Details about scheduling, billing, and claims management. Electronic patient registration, reducing patient wait times. |  |  | Annual reporting of a variety of quality measures. Access to key quality indicators. Dashboards usage. |  |
|  |  | **Duration:** 4h |  |  | **Duration:** 5h |  |
|  |  | **Mentor:** Sarah Morgan |  |  | **Mentor:** Jake Flowers |  |
|  |  |  |  |  |  |  |
|  | **Training for employees:** Jeremy Simms, Gwen Collins, Will Padding | | | | |  | |
|  | **Supervisor:** Corry Terence | | | | |  | |
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