

5 WHYS TECHNIQUE

PRODUCT / PROCESS		DEPARTMENT			DATE			
Problem					CORRECTIVE ACTION TO TAKE			
<div><div>PRIMARY CAUSE</div><div>Why is it happening?</div><div></div><div>Why is that?</div><div></div><div>Why is that?</div><div></div><div>Why is that?</div><div></div><div>ROOT CAUSE</div><div>Why is that?</div><div></div></div>					Corrective Action	Party Responsible	Date Action Begin	Date To Complete
<div><div>PRIMARY CAUSE</div><div>Why is it happening?</div><div></div><div>Why is that?</div><div></div><div>Why is that?</div><div></div><div>Why is that?</div><div></div><div>ROOT CAUSE</div><div>Why is that?</div><div></div></div>					Corrective Action	Party Responsible	Date Action Begin	Date To Complete
<div><div>PRIMARY CAUSE</div><div>Why is it happening?</div><div></div><div>Why is that?</div><div></div><div>Why is that?</div><div></div><div>Why is that?</div><div></div><div>ROOT CAUSE</div><div>Why is that?</div><div></div></div>					Corrective Action	Party Responsible	Date Action Begin	Date To Complete