Corrective

Action

Corrective

Action

Corrective

Action

Party Responsible

Party Responsible

Party Responsible

Date Action Begin

Date Action Begin

Date Action Begin

Date To Complete

Date To Complete

Date To Complete

Why is it happening?

Why is that?

Why is that?

Why is that?

Why is that?

*PRIMARY CAUSE*

*ROOT CAUSE*

*PRIMARY CAUSE*

*ROOT CAUSE*

Why is it happening?

Why is that?

Why is that?

Why is that?

Why is that?

Why is it happening?

Why is that?

Why is that?

Why is that?

Why is that?

*PRIMARY CAUSE*

*ROOT CAUSE*

Problem

CORRECTIVE ACTION TO TAKE

PRODUCT / PROCESS

DEPARTMENT

DATE

**5 WHYS TECHNIQUE**