**4 POINT LIKERT SCALE**

**Service Quality**

**Strongly Disagree**

**Disagree**

**Agree**

**Strongly**

**Agree**

The staff members were knowledgeable about the menu and could answer my questions.

The overall service I received met my expectations.

The presentation of the dishes was visually appealing.

The taste and flavor of the food were satisfying.

The payment process was efficient and hassle-free.