|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | Very satisfied | Satisfied | Unsatisfied | Very unsatisfied | Not sure  |
| Quality of services provided |  |  |  |  |  |
| Professionalism and courtesy of staff |  |  |  |  |  |
| Timeliness of services provided |  |  |  |  |  |
| Your awareness of this service |  |  |  |  |  |
| How satisfied are you overall with the services you received or accessed in the past 12 months? |  |  |  |  |  |